

# 51

## *Route Guide & Hazard Awareness*



**WOOLWICH - PLUMSTEAD COMMON - WELLING - SIDCUP  
ST PAUL'S CRAY - ST. MARY CRAY - ORPINGTON STATION**

**GoAhead**  
LONDON

# ABOUT 51

## SERVICE INFORMATION

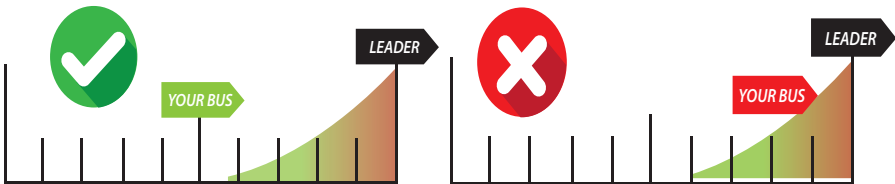
### CHANGEOVER POINT | **WOOLWICH**

**Please read your duty card carefully for the changeover location:**

Towards Woolwich: changeovers will take place on Beresford St: **BUS STOP U**.

Towards Orpington: changeovers will take place on Calderwood St: **BUS STOP V**

**Always communicate in advance with iBus if you are late for any reason.**



**Route 51 is a high frequency route.** Headway is a measurement of the distance or time between buses. You can tell that you are on the correct Headway by using the iBus Headway indicator in the cab.

**IMPORTANT:** You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

### **ROUTE 51 | CURTAILMENT ABBREVIATIONS:**

<b>WBS</b>	Woolwich, Beresford Street	<b>WCM</b>	Woolwich, Covered Mkt
<b>PCOM</b>	Plumstead Common	<b>WSTN</b>	Welling Station
<b>NHL</b>	Welling, Nags Head Lane	<b>SID</b>	Sidcup Stn, Jubilee Way
<b>FC</b>	Foots Cray	<b>SMC</b>	St. Mary Cray Station
<b>PHR</b>	Orpington, Perry Hall Rd	<b>OWM</b>	Orpington War Memorial
<b>ORP</b>	Orpington Station		

### **FACILITIES | THROUGHOUT THE ROUTE**

- **Orpington Station.** 24/7 National Rail Station
  - **Woolwich, Beresford Street.** Mon to Sun 0700-1900
- If you urgently need to use a facility, please inform iBus immediately.

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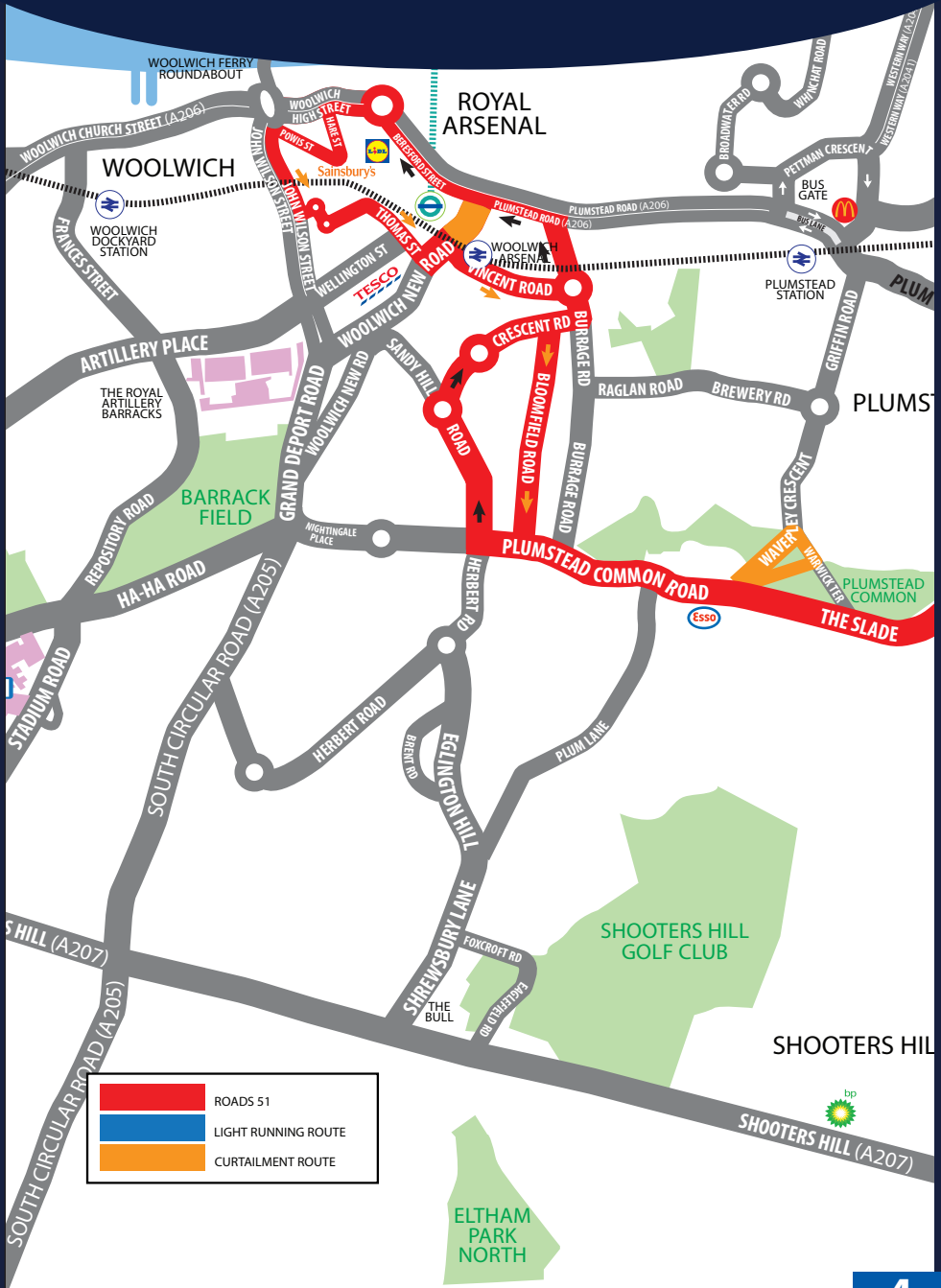
## **THINGS TO REMEMBER**

Make notes along  
the way.

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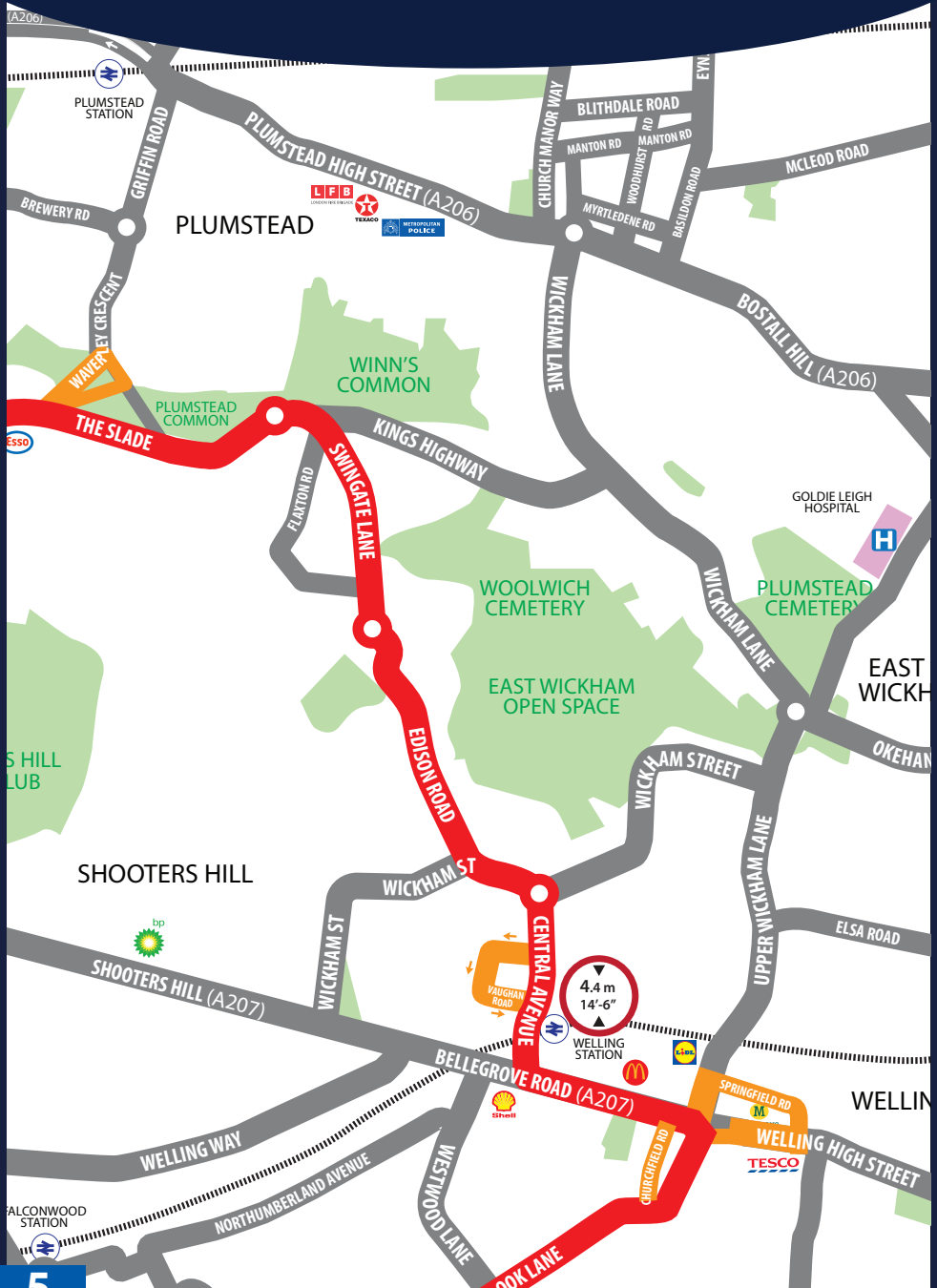
# ROUTE 51 MAP

## WOOLWICH AND PLUMSTEAD COMMON



# ROUTE 51 MAP

PLUMSTEAD COMMON AND WELLING



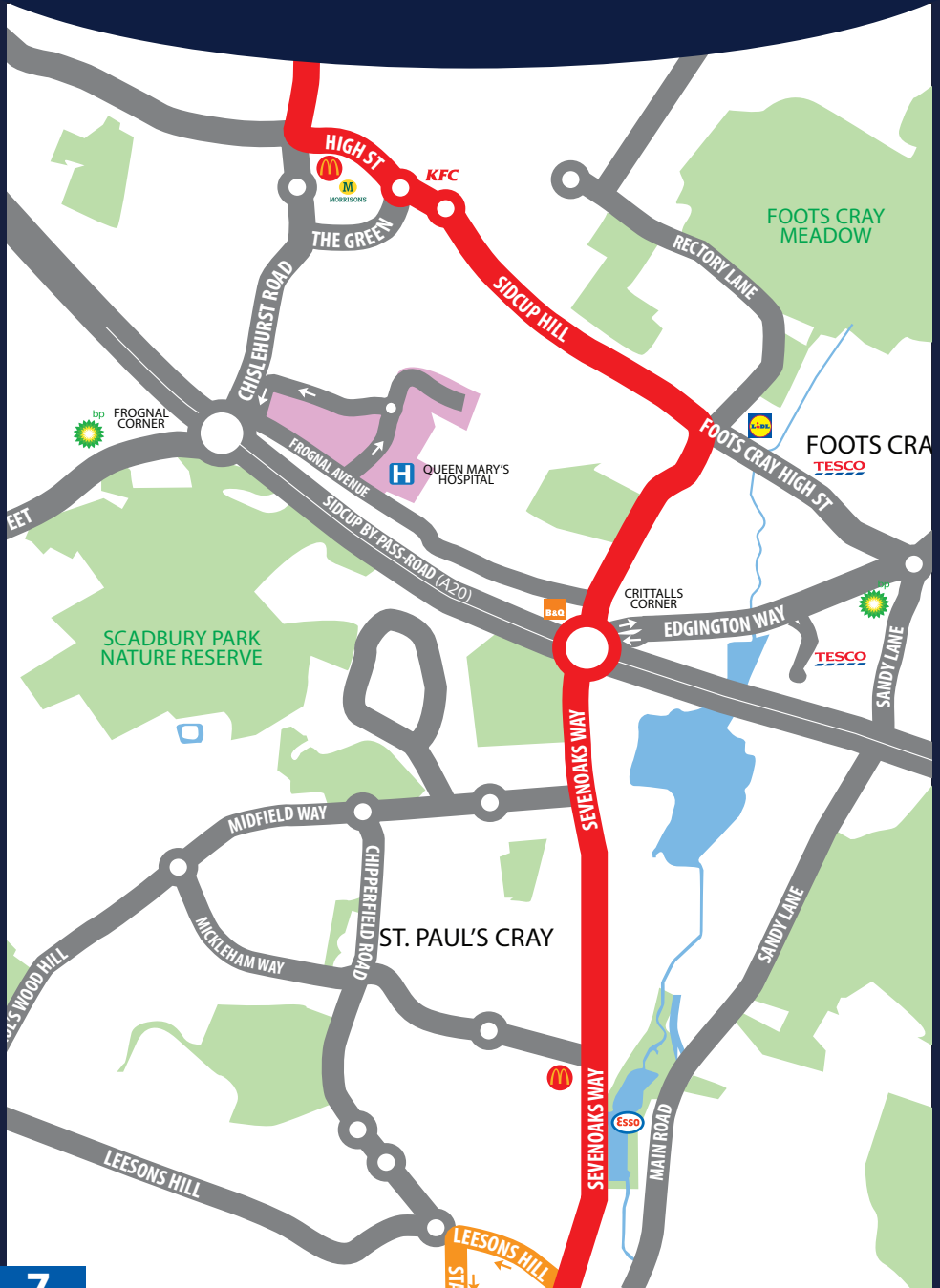
# ROUTE 51 MAP

WELLING AND SIDCUP



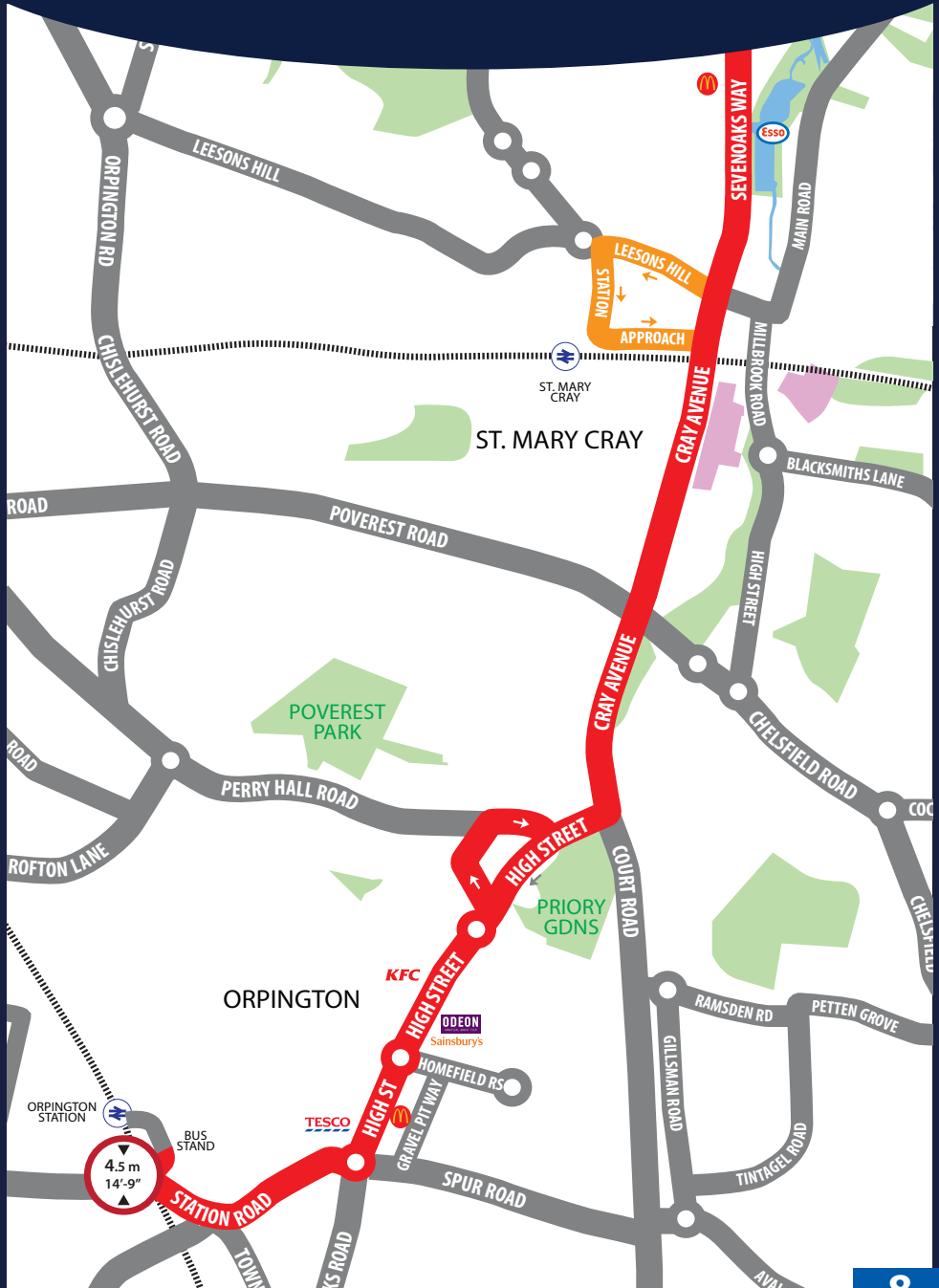
# ROUTE 51 MAP

SIDCUP AND ST PAUL'S CRAY



# ROUTE 51 MAP

ST. PAUL'S CRAY AND ORPINGTON STATION



# RUNNING LIGHT

## RUNNING OUT OF SERVICE

### TO WOOLWICH BERESFORD STREET:

- From **Morden Wharf garage**, turn right onto Tunnel Avenue
- At traffic light, turn left onto Blackwall Lane (**under A102 Flyover**)
- At roundabout, take 3rd exit right onto Bugsby's Way
- At roundabout, take 2nd exit ahead onto Bugsby's Way
- At roundabout, take 2nd exit onto Anchor and Hope Lane
- At traffic light, turn left onto Woolwich Road
- At Stone lake retail park roundabout, take 2nd exit onto Woolwich Road
- At roundabout, take 2nd exit onto Woolwich Road
- At roundabout, take 3rd exit onto Woolwich Church Street
- At Woolwich Ferry roundabout, take 2nd exit onto Woolwich High Street
- At roundabout, take 3rd exit onto Woolwich High Street to **stand**

### FROM WOOLWICH BERESFORD STREET:

- From **stand**, continue on Woolwich High Street
- At roundabout, take 2nd exit onto Woolwich Church Street
- At roundabout, take 1st exit left onto Woolwich Road
- At Roundabout, take 1st exit ahead onto Woolwich Road
- At roundabout, take 2nd exit ahead onto Woolwich Road
- At traffic lights, turn right onto Anchor and Hope lane
- At roundabout, take 1st exit left onto Bugsby's Way
- At roundabout, take 2nd exit ahead onto Bugsby's Way
- At roundabout, take 1st exit onto Blackwall lane (**stay in 2nd lane under flyover**)
- At traffic light, turn right onto Tunnel Avenue
- Turn left, into **Morden Wharf garage**



BLACKWALL TUNNEL  
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST  
NOT BE USED ON THIS ROAD

Off line-of-route, north of Tunnel Avenue in North Greenwich

# RUNNING LIGHT

RUNNING OUT OF SERVICE

## TO ORPINGTON STATION:

- From **Morden Wharf garage**, turn right onto Tunnel Avenue
- At traffic light, turn right onto Blackwall Lane
- At traffic light, turn left onto Woolwich Road
- At roundabout, take 4th exit then keep left onto A102
- At traffic light, turn right onto Rochester Way Relief Road A2
- At traffic light, continue ahead onto kidbrook Park Road
- At traffic light, continue ahead onto Sidcup Road A20
- At roundabout, take 2nd exit onto Sidcup Road A20
- Follow road ahead onto Sidcup By-pass A20
- Exit Sidcup By-pass A20 at Crittall's Corner roundabout
- At roundabout, take 3rd exit right onto Sevenoaks Way **A224**
- Continue ahead onto Cray Avenue **A224**
- At traffic light, turn right onto High Street
- At roundabout, take 2nd exit ahead onto High Street
- At 2nd roundabout, take 2nd exit ahead onto High Street
- At War Memorial roundabout, take 3rd exit right onto Station Road **A232**
- Turn right onto Station Approach to **stand**

# RUNNING LIGHT

RUNNING OUT OF SERVICE

## FROM ORPINGTON STATION:

- From **bus station**, continue ahead onto Station Approach
- At junction, turn left onto Station Road **A232**
- At War Memorial roundabout, take 1st exit left onto High Street
- At roundabout, take 1st ahead exit onto High Street
- At roundabout take 1st exit ahead onto High Street
- Follow one-way system to the left onto Chislehurst Road **A223**
- Follow one-way system to the right onto Goodmead Road **A223**
- At junction, turn right onto Perry Hall Road **A223**
- Follow one-way system to the left onto High Street **A223**
- At traffic light, turn left onto Cray Avenue **A224**
- Continue ahead onto Sevenoaks Way **A224**
- At roundabout, take 1st exit Follow road ahead onto Sidcup By-pass A20
- Follow road ahead onto Sidcup Road A20
- At roundabout, take 2nd exit ahead onto Sidcup Road A20
- Turn right, onto Kidbrook Park Road
- At traffic light, Bear right onto A2213
- At traffic light, continue onto A2
- Take exit Woolwich & Ferry, Greenwich A206 onto Horn Lane roundabout
- At roundabout, take 1st exit left onto Woolwich Road
- At traffic light, turn right onto Blackwall Lane
- At traffic light, turn left onto Tunnel Avenue
- Turn left, into **Morden Wharf garage**



**BLACKWALL TUNNEL  
CLEARANCE HEIGHT**

**DOUBLE DECK VEHICLES MUST  
NOT BE USED ON THIS ROAD**

Off line-of-route, north of Tunnel Avenue in North Greenwich

# ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT  
PLEASE ENSURE  
YOU USE YOUR  
**GEO-TAB SWIPE  
CARD** ON EVERY  
TRIP

## TO WOOLWICH BERESFORD STREET:

- From **bus station**, continue ahead onto Station Approach
- At junction, turn left onto Station Road **A232**
- At War Memorial roundabout, take 1st exit onto High Street
- At roundabout, take 1st exit ahead onto High Street
- At roundabout take 1st exit ahead onto High Street
- Follow one-way system to the left onto Chislehurst Road **A223**
- Follow one-way system to the right onto Goodmead Road **A223**
- At junction, turn right onto Perry Hall Road **A223**
- Follow one-way system to the left onto High Street **A223**
- At traffic light, turn left onto Cray Avenue **A224**
- Continue ahead onto Sevenoaks Way **A224**
- At Crittles Corner roundabout, take 2nd exit ahead onto Cray Road **A224**
- At traffic light, turn left onto Sidcup Hill **A211**
- At roundabout, take 1st exit ahead onto High Street **A211**
- At roundabout, take 2nd exit ahead onto High Street **A211**
- At traffic light, turn right onto Station Road (*past Sidcup station*) **A222**
- Continue ahead onto Halfway Street **B2214**
- At roundabout, take 3rd exit right onto Willersley Avenue
- Continue ahead onto The Oval and Wellington Avenue
- At traffic light, continue ahead onto Westwood Lane (*under A2 by-pass*) **A224**
- At roundabout, take 1st exit left onto Westwood Lane
- At traffic light, turn right onto Hook Lane
- At traffic light, turn left onto Bellegrove Road **A207**
- At traffic light, turn right onto Central Avenue (*before Shell petrol station*)
- At roundabout, take 1st exit left onto Wickham Street
- Turn right onto Edison Road and continue onto Edison Grove
- At junction, turn left onto Highmead
- At roundabout, take 2nd exit right onto Swingate Lane
- At junction, turn left onto Kings Highway
- At roundabout, take 1st exit onto The Slade and onto Plumstead Common Road
- At traffic light, turn right onto Sandy Hill Road
- At roundabout, take 2nd exit right onto Crescent Road
- At roundabout, take 2nd exit ahead onto Crescent Road
- At junction, turn left onto Burrage Road
- At roundabout, take 2nd exit ahead onto Burrage Road
- At traffic light, turn left onto Plumstead Road **A206**
- Continue ahead onto Beresford Street to **stand**

# ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER  
DIVERT OFF  
LINE-OF-ROUTE  
UNLESS ADVISED  
BY IBUS

## TO ORPINGTON STATION:

- From **stand**, continue ahead on Beresford Street **A206**
- At roundabout, take 1st exit left onto Woolwich High Street **A206**
- Turn left onto Hare Street and follow the road right onto Powis Street
- At junction, turn left onto John Wilson Street **A205**
- Turn left onto Castile Road.
- At roundabout, take 2nd exit right onto Monk Street
- At roundabout, take 1st exit left onto Calderwood Street
- Follow road onto Thomas Street
- At traffic light with Tesco, turn left onto Woolwich New Road
- Turn right onto Vincent Road
- At roundabout, take 2nd exit right onto Burrage Road
- Turn right onto Crescent Road
- Turn left onto Bloomfield Road
- At junction, turn left onto Plumstead Common Rd and continue onto The Slade
- At roundabout, take 2nd exit ahead onto Kings Highway
- Turn right onto Swingate Lane
- At roundabout, take 1st exit left onto Highmead
- Turn right onto Edison Grove and continue onto Edison Road
- At junction, turn left onto Wickham Street
- At roundabout, take 2nd exit right onto Central Avenue
- At traffic light, turn left onto Bellegrove Road **A207**
- At traffic light, turn right onto Hook Lane
- At traffic light, turn left onto Westwood Lane
- At roundabout, take 3rd exit right onto Westwood Lane
- At traffic light, continue ahead onto Wellington Avenue and Willersley Avenue
- At roundabout, take 1st exit left onto Halfway Street **B2214**
- Continue ahead onto Station Road (*past Sidcup station*) **A222**
- At traffic light, turn left onto High Street
- At roundabout, take 1st exit ahead onto High Street **A211**
- At 2nd roundabout, take 2nd left exit onto Sidcup Hill **A211**
- At traffic light, turn right onto Cray Road **A224**
- At roundabout, take 2nd exit ahead onto Sevenoaks Way **A224**
- Continue ahead onto Cray Avenue **A224**
- At traffic light, turn right onto High Street
- At roundabout, take 2nd exit ahead onto High Street
- At 2nd roundabout, take 2nd exit ahead onto High Street
- At War Memorial roundabout, take 3rd exit right onto Station Road **A232**
- Turn right onto Station Approach to **stand**

# WOOLWICH

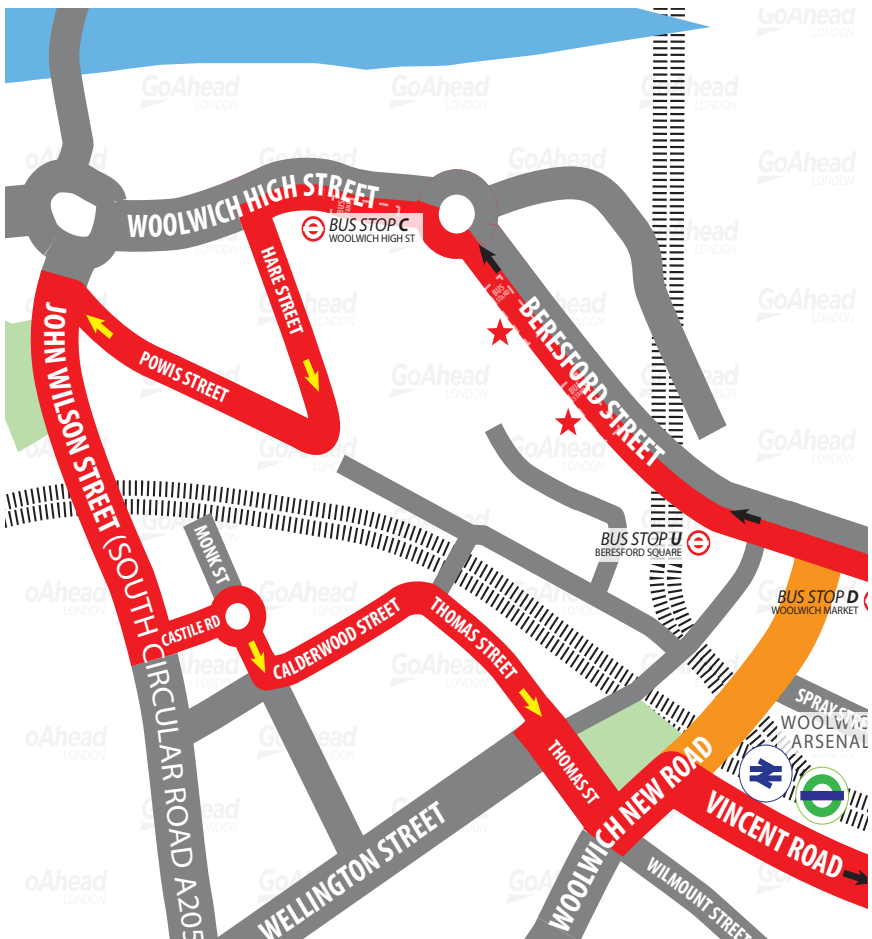
## TERMINUS POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From Orpington.** Proceed from Beresford Street direct to stand.  
Set down on Beresford Street at **BUS STOP D**.

**Towards Orpington.** Depart via Beresford Street to Woolwich High Street.  
Pick up on Woolwich High Street at **BUS STOP C**.

Public stand for ten buses on south side of Beresford Street and Woolwich High Street in 3 parts. No more than 2 buses on Route 51 should be scheduled to stand at any one time. **Blind display: WOOLWICH.**



# WOOLWICH

## TURNING POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From Orpington.** Proceed from Burrage Road via Plumstead Road and Woolwich New Road. Set down on Burrage Road at **BUS STOP D**.

**Towards Orpington.** Depart to Vincent Road.  
Pick up on Vincent Road at **BUS STOP G**.

Turning point only - buses must not stand.

**Blind display:** **WOOLWICH COVERED MARKET**



# PLUMSTEAD COMMON

## TURNING POINT

**TURNING POINT ONLY.**  
BUSES MUST NOT STAND.

**From Orpington.** Proceed from Plumstead Common Road via Waverley Crescent, Old Mill Road, Warwick Terrace and Waverley Crescent. Set down on Plumstead Common Road at **BUS STOP S**.

**Towards Orpington.** Depart to Plumstead Common Road. Pick up on Plumstead Common Road at **BUS STOP J**.

Turning point only - buses must not stand.

**Blind display:** **PLUMSTEAD COMMON.**



# WELLING STATION

## CURTAILMENT POINT

IMPORTANT  
PLEASE ENSURE  
YOU USE YOUR  
**GEO-TAB SWIPE  
CARD** ON EVERY  
TRIP

**From Orpington.** Proceed from Central Avenue via Tidford Road, Cleveland Road and Vaughan Road to stand.

Set down on Central Avenue at **BUS STOP B.**

**Towards Orpington.** Depart via Vaughan Road to Central Avenue.

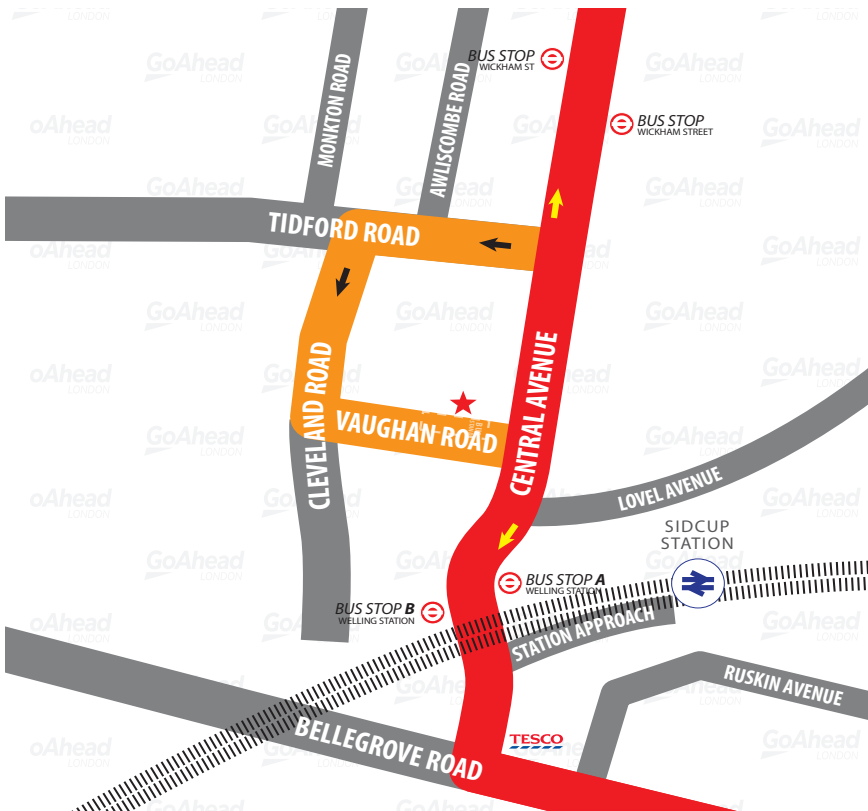
Pick up on Central Avenue at **BUS STOP A.**

**From Woolwich.** Proceed from Central Avenue via Tidford Road, Cleveland Rd and Vaughan Rd to stand. Set down in Central Ave at **BUS STOP WICKHAM STREET.**

**Towards Woolwich.** Depart via Vaughan Road to Central Avenue.

Pick up on Central Avenue at **BUS STOP WICKHAM STREET.**

Public stand on north side of Vaughan Road. **Blind display: WELLING STATION.**



# WELLING

## CURTAILMENT POINT

PLEASE BE  
AWARE OF  
PEDESTRIANS  
AND CYCLISTS

**From Orpington.** Proceed from Hook Lane via Churchfield Road, Bellegrave Road, Upper Wickham Lane, Springfield Road, Nag's Head Lane to stand. Set down on Hook Lane at **BUS STOP FARADAY ROAD**.

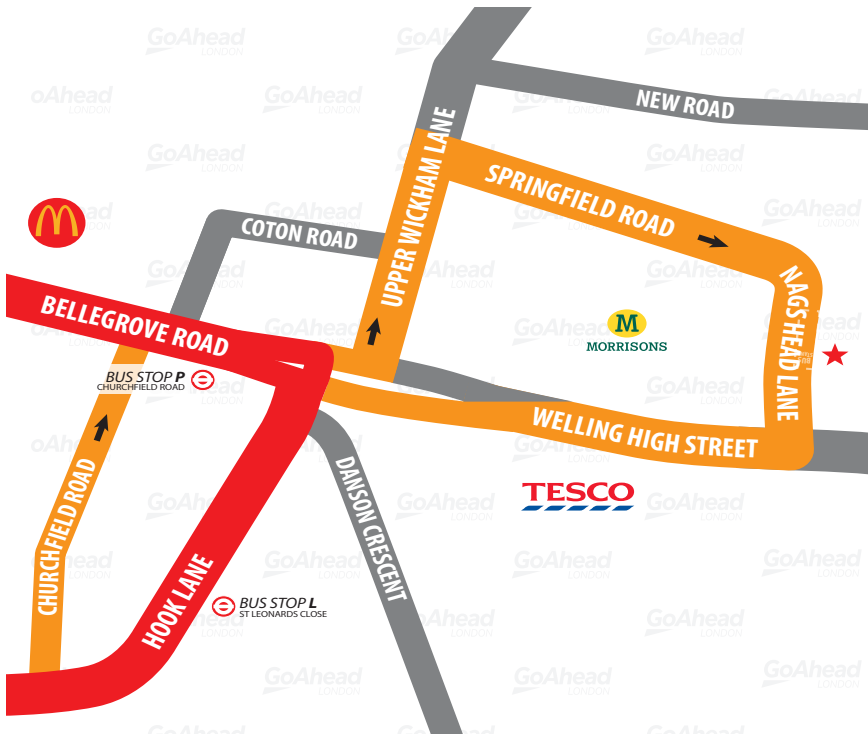
**Towards Orpington.** Depart via Nags Head Lane, Welling High Street Bellegrave Road to Hook Lane. Pick up on Hook Lane at **BUS STOP L**.

**From Woolwich.** Proceed from Bellegrave Road via Upper Wickham Lane, Springfield Road, Nag's Head Lane to stand. Set down in Bellegrave Road at **BUS STOP H**.

**Towards Woolwich.** Depart via Nags Head Lane and Welling High Street to Bellegrave Road. Pick up on Bellegrave Road at **BUS STOP P**.

Public stand for two buses on east side of Nags Head Lane.

Blind display: **WELLING CORNER**.





# FOOTS CRAY

## CURTALMENT POINT

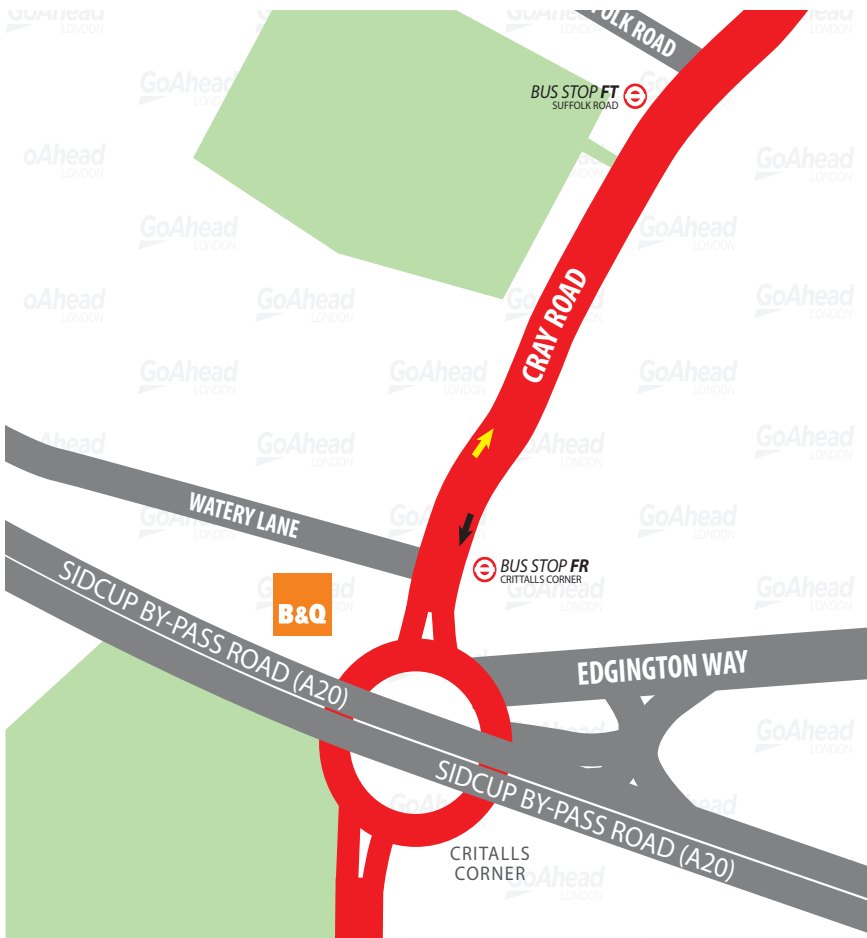
**TURNING POINT ONLY.**  
BUSES MUST NOT STAND.

**From Woolwich.** Proceed from Cray Road via Crittalls Corner and Cray Road to stand. Set down in Cray Road at **BUS STOP FR.**

**Towards Woolwich.** Depart to Cray Road.  
Pick up on Cray Road at **BUS STOP FT.**

Turning point only - buses must not stand.

**Blind display:** **FOOTS CRAY.**



# ST. MARY CRAY STATION

TURNING POINT

TURNING POINT ONLY.  
BUSES MUST NOT STAND.

**From Woolwich.** Proceed from Sevenoaks Way via Leeson's Hill, Chipperfield Road and Station Approach.

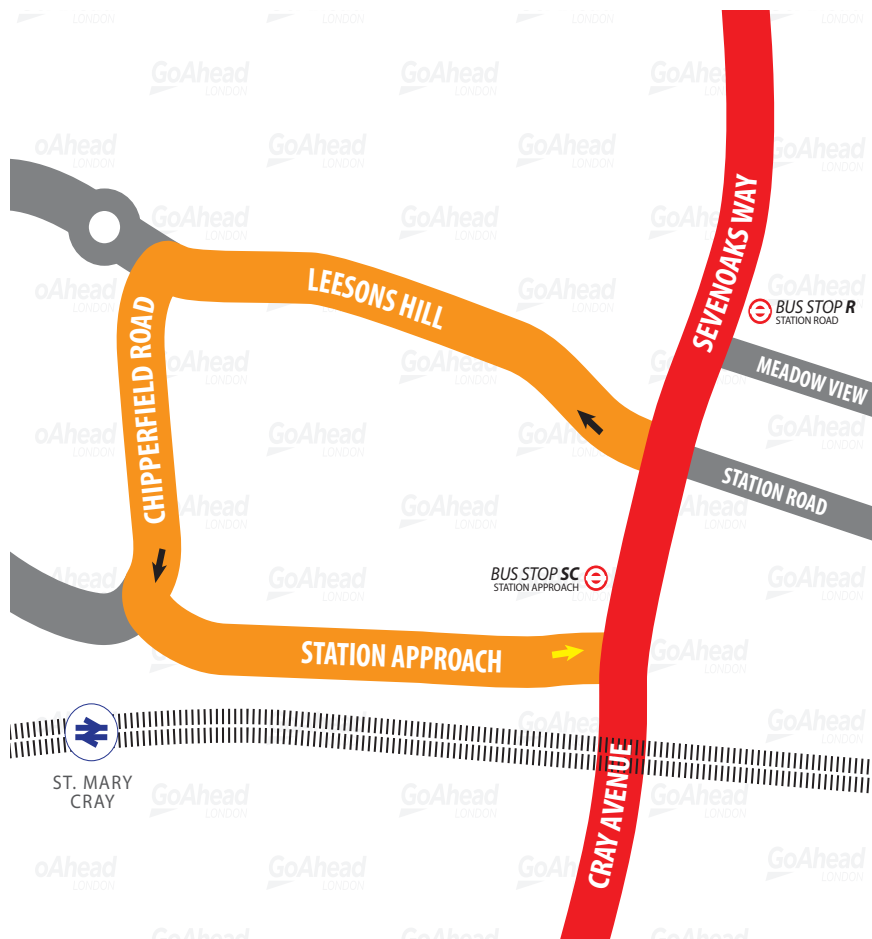
Set down on Sevenoaks Way at **BUS STOP R**.

**Towards Woolwich.** Depart to Sevenoaks Way.

Pick up on Sevenoaks Way at **BUS STOP SC**.

Turning point only - buses must not stand.

**Blind display:** **ST. MARY CRAY STATION**.



# ORPINGTON

## TURNING POINT

IMPORTANT  
IF YOU REQUIRE A  
COMFORT BREAK,  
PLEASE ADVISE  
IBUS

**From Woolwich.** Proceed from Orpington High Street via Chislehurst Road, Goodmead Road and Perry Hall Road to stand.

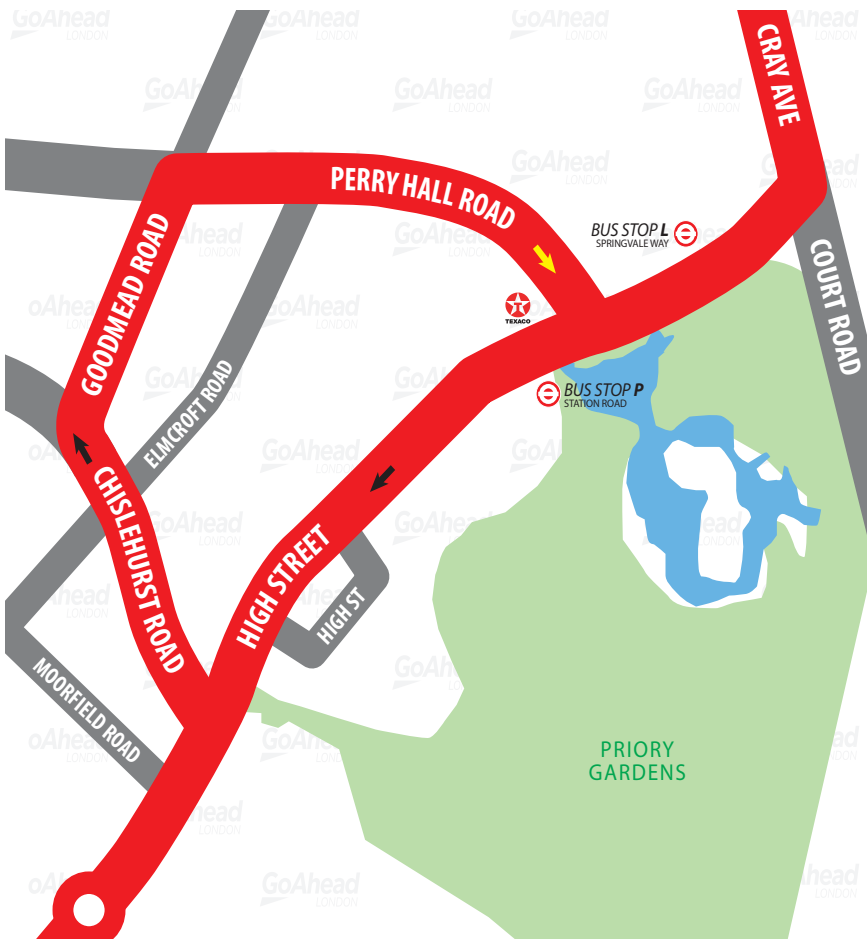
Set down on Orpington High Street at **BUS STOP P**.

**Towards Woolwich.** Depart via Perry Hall Road to Orpington High Street.

Pick up on Orpington High Street at **BUS STOP L**.

Public stand for 2 buses on north side of Perry Hall Road.

**Blind display:** *ORPINGTON, PERRY HALL ROAD.*



# ORPINGTON

## TURNING POINT

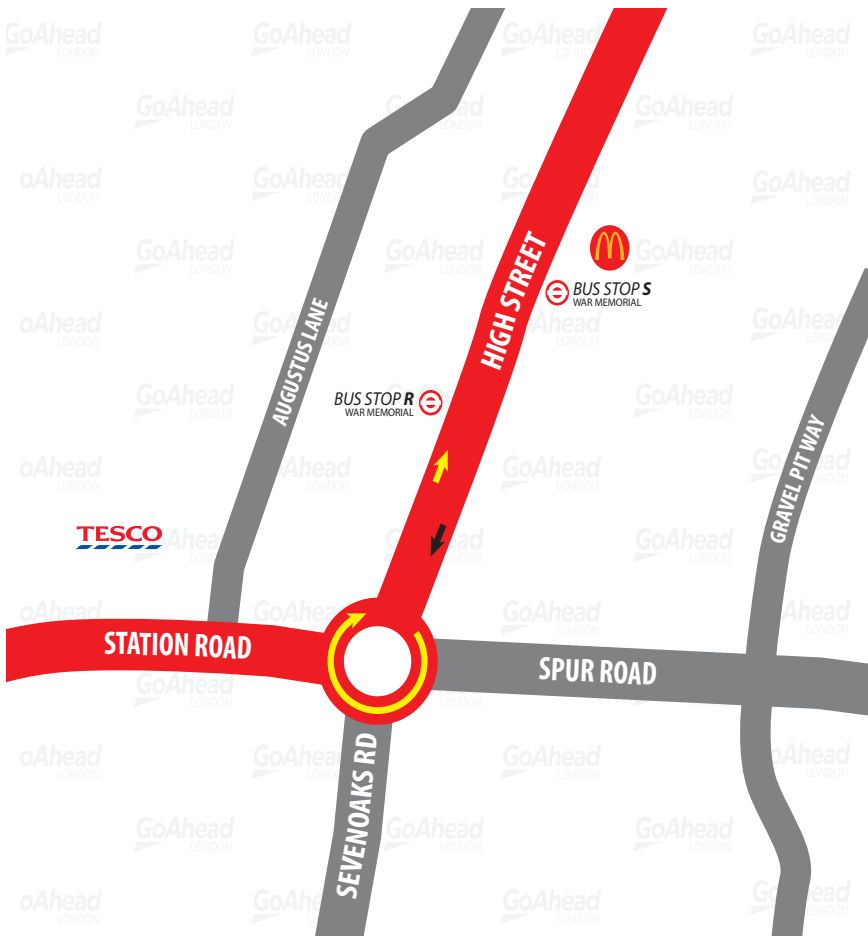
**TURNING POINT ONLY.**  
BUSES MUST NOT STAND.

**From Woolwich.** Proceed from Orpington High Street via Orpington War Memorial. Set down on Orpington High Street at **BUS STOP S.**

**Towards Woolwich.** Depart to Orpington High Street. Pick up on Orpington High Street at **BUS STOP R.**

Turning point only - buses must not stand.

**Blind display:** **ORPINGTON WAR MEMORIAL.**



# ORPINGTON STATION

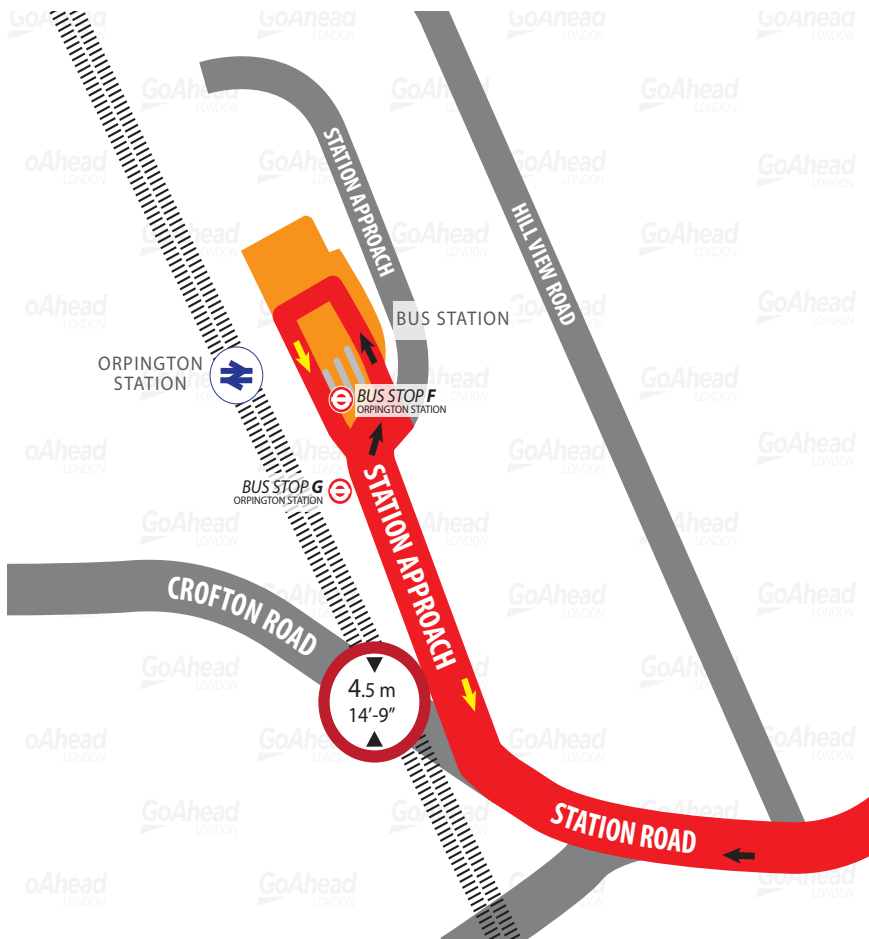
TERMINUS POINT

SWITCH THE  
**ENGINE OFF**  
WHILST AT THE  
STAND

**From Woolwich.** Proceed from Station Approach via Orpington Bus Station to stand. Set down on Station Approach at **BUS STOP G**.

**Towards Woolwich.** Depart to Orpington Bus Station.  
Pick up in Orpington Bus Station at **BUS STOP F**.

Private stand for the 51 bus route at **BUS STOP F**. Buses park behind each other  
**Blind display: ORPINGTON STATION.**



# LOCAL HAZARDS & POINTS TO NOTE

SEE RISK ASSESSMENT VIEWABLE UPON REQUEST



## **COMMUTERS | ORPINGTON STATION**

High volume of commuters, parked cars, other buses, taxi rank and flower beds. Use appropriate speed and take extra care and caution. Be prepared to stop if another large vehicle is approaching from the opposite direction.

## **BUSY ROUNDABOUT | ORPINGTON WAR MEMORIAL**

Very busy roundabout. Watch speed and take extra care and caution.

## **20 MPH SPEED LIMIT | ORPINGTON HIGH STREET**

Shoppers crossing the road, cars pulling out, heavy traffic. Watch speed and take extra care and caution.

## **STAY IN LEFT HAND LANE | CARLTON PARADE**

Stay in left hand lane on approach to traffic lights. Extra care and caution needed.

## **BUSY RETAIL AREA | CRAY AVENUE**

Busy retail area and cycle lanes. Adjust speed and be extra vigilant for cyclists.

## **SCHOOL CHILDREN CROSSING | SEVENOAKS WAY**

Kemnal Manor school. Be aware of children crossing the road.

## **BUSY ROUNDABOUT | CRITTALLS CORNER**

Large busy roundabout with traffic lights. Watch speed and take extra care.

## **LORRIES AND PARKED CARS | CRAY ROAD**

Parked cars, heavy traffic, industrial area, beware lorries. Adjust speed and be prepared to give way.

## **PARKED CARS | SIDCUP HILL**

Parked cars. Be prepared to give way.

## **20 MPH SPEED LIMIT | SIDCUP HIGH STREET**

Heavy traffic, shoppers crossing, need to get in right hand lane for traffic lights, low kerbs, high volume of pedestrian movements. Extra care and attention needed. Do not assume pedestrians will cross at designated crossing points.

# LOCAL HAZARDS & POINTS TO NOTE

SEE RISK ASSESSMENT VIEWABLE UPON REQUEST



## **BUSY PEDESTRIAN AREA | STATION ROAD**

High volume of traffic and pedestrians. Extra care and caution needed.

## **PRIMARY SCHOOL | HALFWAY STREET**

Look out for children/pedestrians and parked cars especially at school times.

## **TIGHT TURN | WILLERSLEY ROAD**

Mini roundabout, tight turn. Watch speed on approach.

## **PRIMARY SCHOOL | WICKHAM STREET**

Look out for children/pedestrians and parked cars especially at school times.

## **20 MPH SPEED LIMIT | EDISON ROAD**

Watch speed and take extra care and caution.

## **BUSY PEDESTRIAN AREA | HOOK LANE FROM WELLING**

Pedestrians may not adhere to traffic signal crossing (red man). Slow on approach when turning right to Hook Lane in preparation to stop safely.

## **LOW TREES AND SCHOOL | SWINGATE LANE**

Allocated parking bays narrowing the road. Extra care and caution needed.

## **PRIMARY SCHOOL | THE SLADE**

Look out for children/pedestrians and parked cars especially at school times.

## **BUSY ROAD | PLUMSTEAD COMMON ROAD**

Extra care and caution needed.

## **20 MPH SPEED LIMIT | BURRAGE ROAD**

Speed humps, 20 mph. Extra care and caution needed.

## **BUSY DUAL CARRIAGEWAY | PLUMSTEAD ROAD**

Very busy dual carriageway, one way. Extra care and attention needed.

## **BUSY ROAD | BERESFORD SQUARE**

Busy road. Extra care and good observation required.

# AT THE GARAGE

## GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE  
**WEAR YOUR  
HI-VIS** WITHIN  
THE GARAGE

GO SLOW!  
MANDATORY  
**SPEED OF 5 MPH**  
WITHIN THE  
GARAGE

BE NOTICED  
**HEADLIGHTS**  
ON AT ALL TIMES  
IN THE GARAGE

STICK TO  
DESIGNATED  
PATHS AND  
WALKWAYS

NO EXCUSES  
PLEASE ABIDE BY  
THE RULES. IT'S  
**MANDATORY!**

BE AWARE.  
REPORT ALL  
**HAZARDS**  
IMMEDIATELY

REMEMBER  
**LOOK OUT  
FOR CYCLISTS**  
DRIVE SLOWLY

PARK FERRY  
VEHICLES WITHIN  
DESIGNATED  
AREAS

**USE THE  
HORN** WHEN  
APPROACHING  
CORNERS &  
REVERSING

ELECTRIC BUSES  
ARE SILENT. BE  
**EXTRA CAUTIOUS**  
WHILST ON THE  
MOVE!

FUEL, OIL &  
COOLANT SPILLS  
CAN MAKE THE  
SURFACE SLIPPERY  
**BE AWARE**

FAMILIARISE  
YOURSELF WITH  
THE GARAGE  
**SAFETY CODE**

# SAFETY ALERT

*Bus Stations and similar private sites such as hospitals, rail stations and shopping centres used by buses*

## Recent fatalities and life changing injuries

Reviewing serious incidents at bus stations and other similar private sites has identified a combination of factors that you should be reminded of that can contribute to tragic events when driving your bus at these locations.

**Congested sites** – limited space and large numbers of people close to buses moving increases the risk of collisions, they can be young, elderly or have perception, hearing, sight, or mobility issues

**Pedestrian crossings** – You must give way to pedestrians. Never force your way onto a crossing that is in use.

**Pedestrian crossings on tight bends** - blind spots created by the bus structure such as windscreen supports, and door frames can obscure your view of nearby pedestrians who may track within the blind spot as you and they move. Approach slowly and rock forward and back in your seat to increase your field of vision and open up your blind spots.

**Distractions pedestrians**- may be unfamiliar with the site or over familiar, in either case they may venture into traffic movement areas and appear from between buses unexpectedly. Look out for rushing pedestrians on phones or using headphones who may be looking in the wrong direction and walking into your path or suddenly appearing from between buses in traffic movement areas.

**Driver distractions**- There can be many distractions from other vehicle movements to pedestrian activity maintain your focus on safely progressing.

**Speed**- moving too quickly around a site reduces both your time to react and pedestrians to react to your approach. Travel at an appropriate safe speed which can be well below the limit for the site in the prevailing situation.

**Pulling away from or into stops**- ensure you have made all your nearside and door checks before pulling away – people or their belongings can be trapped in the doors, people running to the front doors to get your attention can be alongside and fall under the wheels. Pulling into stops slowly and considering your mirror arm or front of your bus over the curb that could strike pedestrians.

**Pedal confusion/misapplication**- take the time to reorientate yourself in the cab before pulling away, adjust your seating position appropriately if you are taking over a bus or after a break re-check the pedal positions to reduce the risk of pedal misapplication.

**Lighting and weather conditions affect vision**- take extra care when your ability to see both around your bus as you progress, as this can increase the risks of collision on these sites.

**Report issues of concern at any site you visit so action can be taken to keep you and the public safe**

# OTHER INFORMATION

## EMERGENCY RADIO PROCEDURES

REMAIN CALM:  
GIVE ACCURATE  
INFORMATION.  
WE'RE HERE  
TO ASSIST!

### CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact Surface Control Centre using the radio's Code Red facility.

To call Surface Control Centre, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***



Call your garage for non-emergency, mechanical defects, help or advice



Call SCC for non-emergency, incident reporting or diversions



Call SCC for emergency services, passenger injury or assault